

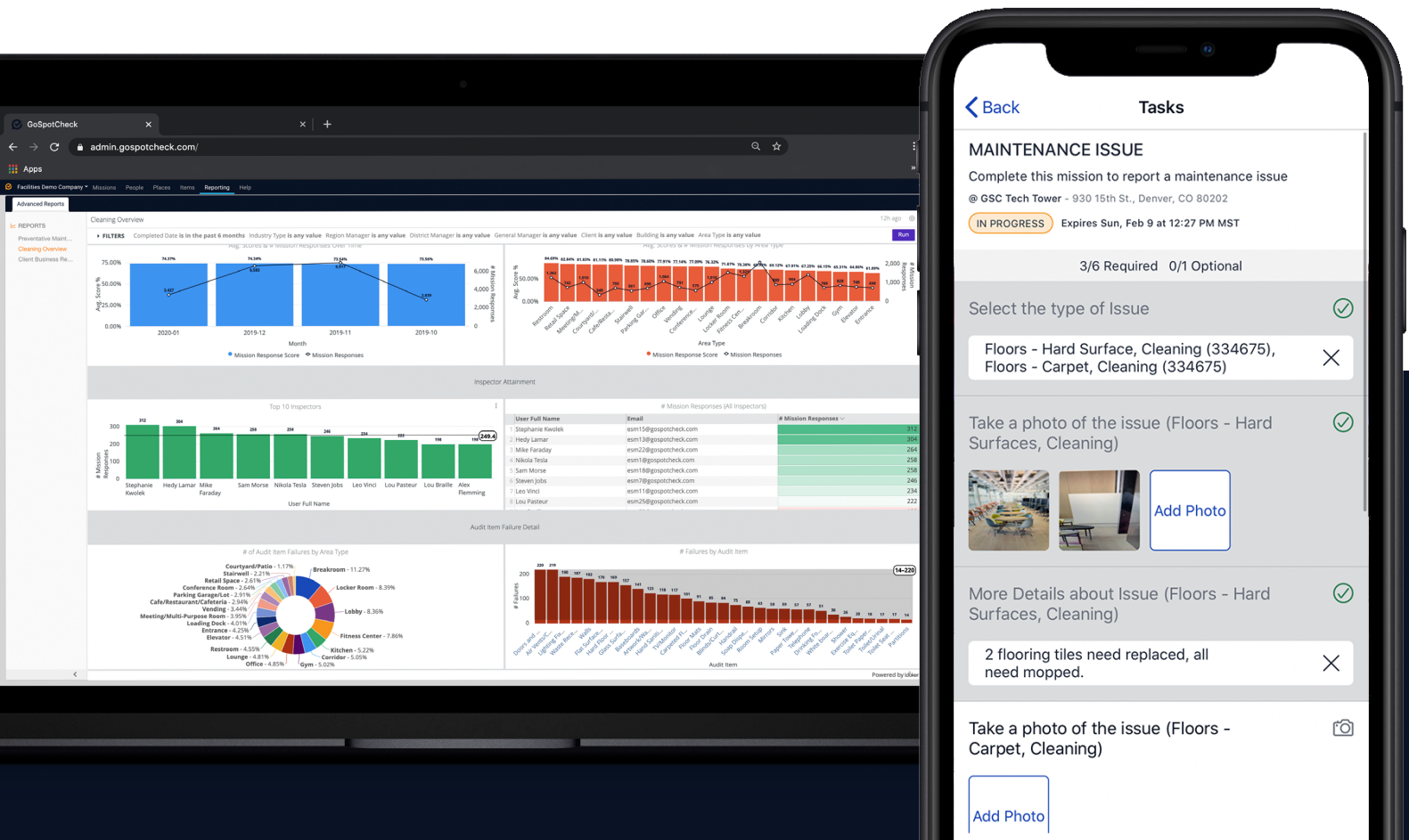


Execute with precision in every facility.

With one platform to rule it all.

225+ of the world's top brands use our mobile app to distribute tasks to the frontline, and our reporting dashboards to spot and close execution gaps in every location, instantly.

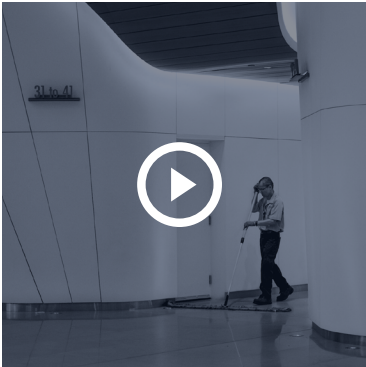
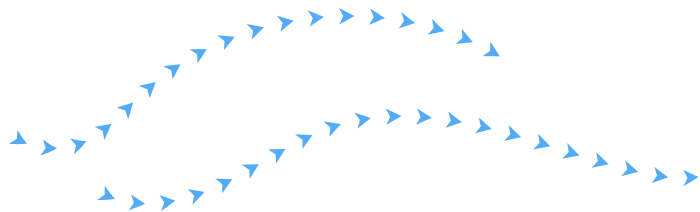
Our software presents the right action at the right time to the right people to improve execution and help leaders make better decisions, faster.





Facilities Management + Commercial Real Estate Applications

GoSpotCheck is designed to work the way you do. We enable business processes for facilities management and commercial real estate to improve outcomes in these areas:



Daily Operations

You set standards for daily execution to improve SLA compliance, optimize labor, and ensure account retention. **GoSpotCheck** keeps your frontline focussed on top priorities:

- Daily checklists
- Area-type audits
- Third-party services audits
- Workplace experience audits
- SLA detail & management
- Issue tracking & resolution



Facilities + Asset Management

You manage valuable facilities and equipment that directly impact your ability to serve customers. **GoSpotCheck** helps you maintain assets and avoid surprises:

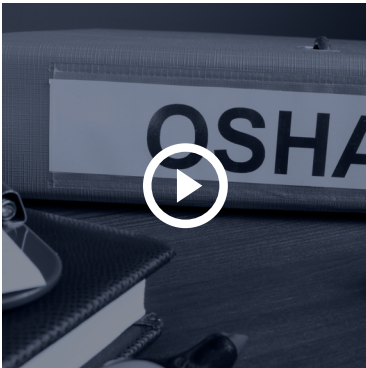
- Capex asset audits
- Building systems audits
- Preventative maintenance checklists
- Easement & property audits
- Facility condition benchmarking
- Bluetooth thermometer integration



Training + SOPs

You operate with new employees and minimal labor to train. **GoSpotCheck** ensures SOPs are followed and SLAs are met:

- In-app training
- New hire onboarding
- SLA detail & variance
- Scoring & completion data
- Video, PDF, image, URL, & other content sharing
- Safety & emergency response protocol



Occupational Safety

You protect customers and employees by ensuring safety in all ways. **GoSpotCheck** reduces your risk and helps you intervene while there's still time:

- Location scorecarding
- PPE compliance
- Hazardous supply handling
- OSHA & EHS walks
- Incident reports
- Corrective action



Account Optimization

You build trust through consistent execution and proactive site management. **GoSpotCheck** enables end to end solutions from account pursuit to renewal:

- Initial site scoping & cost analysis
- Time & site studies
- Scope review & optimization
- Business process optimization
- Protocol changes
- Workplace experience innovation



Reporting

You need real-time insights to drive action. **GoSpotCheck** operationalizes your data so you can manage your business dynamically:

- Benchmarking, scorecarding & trend analysis
- Automated report distribution
- Alerts & resolution workflows
- Data sync with other systems of record
- Dynamic photo reporting & analytics

Capabilities Overview

Data Model + Dynamic Task Distribution

Enable smart task distribution following your unique organizational design. Set time parameters for task availability to prioritize and schedule work efficiently.

Task Creation + Push Notifications

Author and share tasks for completion at specific (groups of) places by specific people using an intuitive drag-and-drop task engine with 12 task types. Alert frontline teams with in-app push notifications. Work in offline mode.

Bluetooth Thermometer Integration

Capture food and appliance temperatures wirelessly and accurately with integrated bluetooth thermometer digital recording. When readings exceed acceptable thresholds, prescribe corrective action and validate resolution.

Item Catalogs

Create and manage authorized product catalogs and capital assets in-app; assign items to relevant concepts, locations, programs, planograms, or other groupings.

Location History

Save all-time history at a location level to build continuity and preserve institutional knowledge.

Content Sharing

Attach video, PDF, Excel, weblink, and other reference materials in-app to provide planograms, new product launch documents, training materials, and more.

Scorecarding, Leaderboards, + Attainment Reporting

Scorecard and benchmark SOPs, accounts, and leaders, communicate goals, and post real-time results in leaderboards to ensure KPIs are met; spotlight risks.

Photo Analytics

Create and aggregate photo data with advanced tagging, filtering, sorting, and sharing capabilities. Enable photo search by location, campaign, concepts, and more. Instantly download photo reports to PowerPoint or PDF.

Advanced Reporting + Issue Resolution

Configure intuitive data visualizations to drive action and schedule automated reporting to provide transparency to stakeholders. Set alerts to identify risk and confirm resolution.

GPS Time/Date Stamp + Offline Capabilities

Validate data and drive accountability with user and GPS time-and-date stamp metadata.

Customer Support

Receive live support, 7 days a week, via text, phone or email from our Denver, CO-based technical support team for all platform users (frontline and admin).

API, Integrations + SSO

Integrate your GoSpotCheck instance with other systems of record, including ERPs, CRMs, Salesforce, and more. We provide deep linking, data encryption in transit and at rest, SCIM provisioning, and are GDPR-compliant and SSO-enabled.



Track Record

50-75% Labor Optimization

Customer benchmark for labor optimized by digitizing data collection and reporting; includes frontline and corporate-level labor pools

2-9% Revenue Growth

Customer benchmark for net new revenue attributed to execution improvement directly enabled by GoSpotCheck

1,000,000,000+ Task Responses

135 Countries Served

99% CSAT Rating

14-Minute First Response Time



4.8 out of 5

– Capterra



4.7 out of 5

– G2-Crowd



4.3 out of 5

– With 17,000+ positive end user reviews from Google Play and Apple App Store, collated by AppGrooves

2019 Editor's Pick:

Consumer Goods Technology

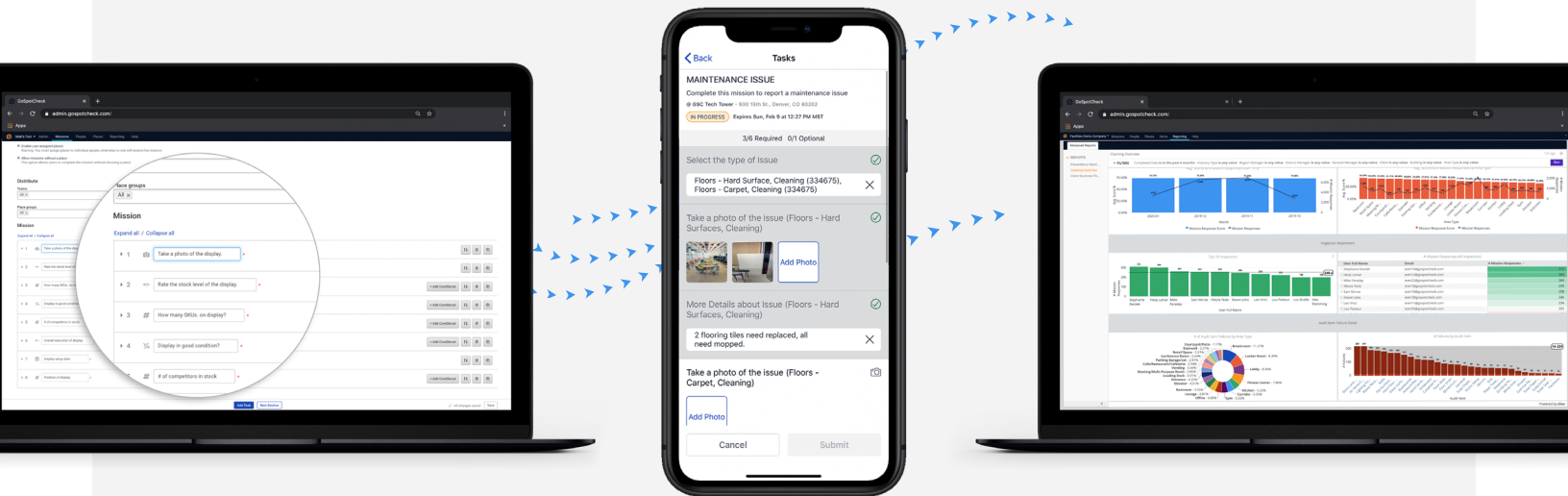
Top 5 Store Associate Technology:

Forbes

Top App, Now Tech Report:

Forrester

Our Solution Platform



Design + Distribute Work

In a drag-and-drop interface with conditional and smart distribution logic. **Right task, right person, right place, every time.**

Drive Frontline Excellence

Alert and guide teams on mobile. **Context & prioritization for each task, digitized.**

Confirm Execution + Share Insights

Visualize and share data to drive action in real-time. **Intuitive dashboards to spot issues, automate reporting & speed resolution.**



Ready to reimagine how your mobile workforce works?

Let's power profitability from the field – together.



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